

# RDG Stations Summit

## Closing Remarks

3 December 2014

# Questions and answer themes

- Forecasting passenger space requirements for a growing railway
- Clarity, availability and legibility of passenger information
- Value, contribution and role of staff at stations
- The art of placemaking to create or reflect a destination
- The challenge of masterplanning
- Flexibility in franchise/industry response overtime to reflect change and innovation
- The funding cycle

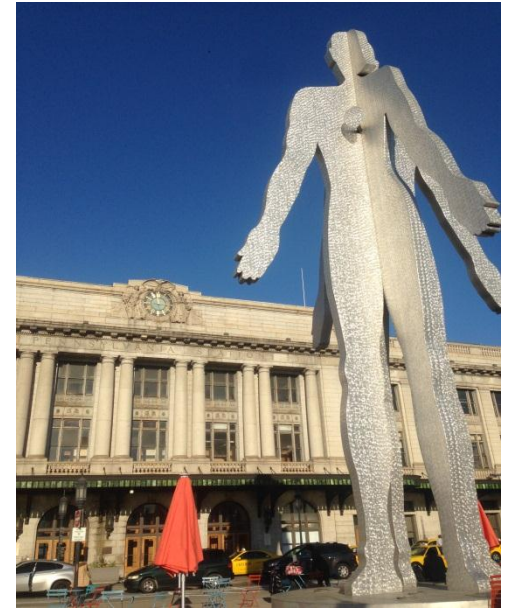


Pennsylvania Station, New York City  
- poor information and constrained spaces

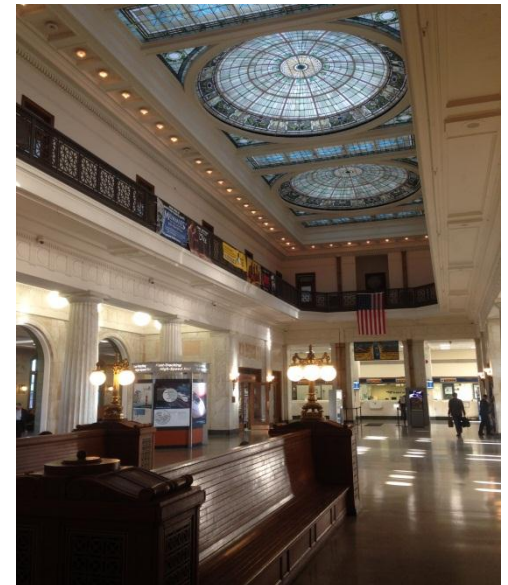


# Themes

- Primarily a way to access train services
  - “the basics” need to be provided – shelter, seats, information
  - expectations do differ according to station context, size, etc.
- Stations are at the heart of nation’s communities
- Those communities have changed and some stations maybe inappropriate
- Population growth and changing demographics
- Community, choice and wellbeing
- Investment has occurred and the industry has delivered



Baltimore Station, USA



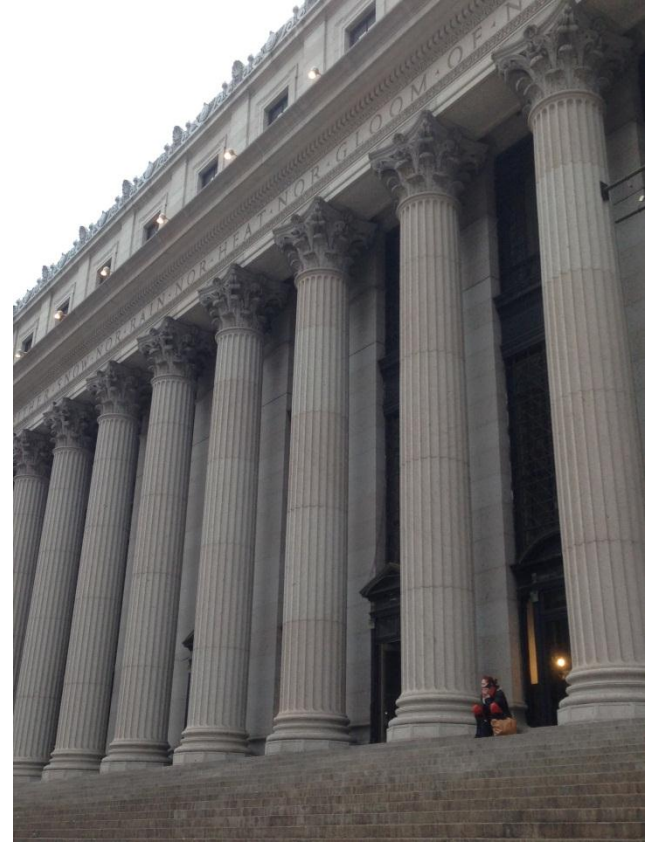
## Next steps

- By 18 December we will circulate
  - Copies of the presentations
  - Brief note on key themes from the Summit
- By 18 January we will circulate
  - Update on progress on developing the vision
  - Identify next steps
- By mid-February provide further update

Any further thoughts and comments please get in touch:

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Amtrak's future location in New York City –  
Moynihan Station

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**THANK YOU**

Fiona Taylor, Deputy Chair RDG Stations Strategy Group

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