

Accreditation is the process by which Rail Settlement Plan (RSP) ensures that Ticket Issuing Systems (TIS) used to sell and issue National Rail tickets for travel on passenger train services in Great Britain:

- produce tickets that conform to industry standard specifications (RSP Standards), so that they can be accepted by all Train Operating Companies (TOCs) and thus support interoperability across all TOCs in line with the Ticketing & Settlement Agreement (TSA);
- generate the associated ticket transaction data ensuring it conforms to the relevant RSP Standard and is therefore acceptable to the centralized RSP settlement systems, to ensure accuracy and probity of settlement;
- generate data which interfaces appropriately with other RSP systems and allows for interoperable functionality between TIS for seat reservations, Ticket on Departure (ToD) and other systems;
- maintain RSP Standards of security and integrity in relation to RSP systems;
- assure TOCs that their TIS comply with the terms of the TSA, and assure third party retailers that their TIS comply with the terms of their retailing licence;
- ensure that the TIS uses RSP standard data feeds in their retailing processes to meet consistency and impartial retailing requirements; and
- support disaster recovery/business continuity and recovery from system fault conditions, error handling and preserve an audit trail.

This document is published to record the current accreditation status of public facing websites and apps which retail National Rail tickets.

TIS which achieve accreditation will display the National Rail Mark of Accreditation. Only Website and Apps which are listed in this document should display the National Rail Mark of Accreditation.



TOC websites are listed to provide a cross reference to the TIS supplier which provides the TOC core retailing functionality. This may be a different supplier to that which provides the website presentation layer.

TOC websites which declare themselves to be impartial retailers must offer impartial retailing of all products in the RSP data feed between all National Rail stations as required by the Ticketing and Settlement Agreement. TOC websites which declare that they are not impartial may restrict the selection of products available, providing that the limitations on retailing is made clear to the user.

Errors and omissions should be notified to tis.accreditation@raildeliverygroup.com

NATIONAL RAIL TOC WEBSITE TICKET ISSUING SYSTEMS

TOC	Type	URL	TIS Supplier	Impartial Retailer?
Arriva Trains Wales	WebTIS	arrivatrainswales.co.uk	Trainline	Y
C2c	WebTIS	c2c-online.co.uk	Worldline	Y
Caledonian Sleeper	WebTIS	sleeper.scot	Assertis	Y
Cross Country	WebTIS	crosscountrytrains.co.uk	Trainline	Y
Chiltern Railways	WebTIS	chilternrailways.co.uk	Worldline	Y
East Midlands Trains	WebTIS	eastmidlandstrains.co.uk	Trainline	Y
Gatwick Express	WebTIS	gatwickexpress.com	On Track Retail	N
Grand Central	WebTIS	grandcentralrail.com	Trainline	Y
Greater Anglia	WebTIS	greateranglia.co.uk	Trainline	Y
Great Western Railway	WebTIS	gwr.com	Worldline	Y
Hull Trains	WebTIS	hulltrains.co.uk	Worldline	Y
London Midland	WebTIS	londonmidland.com	On Track Retail	Y
Northern	WebTIS	northernrailway.co.uk	Trainline	Y
Scotrail	WebTIS	scotrail.co.uk	Trainline	Y
SouthEastern Railway	WebTIS	southeasternrailway.co.uk	On Track Retail	Y
Southern Railway	WebTIS	southernrailway.com	On Track Retail	Y
South West Trains (including Island Line)	WebTIS	southwesttrains.co.uk	Vix Technology	Y
Thameslink and Great Northern	WebTIS	thameslinkrailway.com	On Track Retail	Y
TransPennine Express	WebTIS	tpexpress.co.uk	Worldline	Y
Virgin Trains East Coast	WebTIS	virgintrainseastcoast.com	Worldline	Y
Virgin Trains West Coast	WebTIS	virgintrains.co.uk	Trainline	Y

Notes

MerseyRail do not operate a National Rail accredited website.

London Overground and Heathrow Express are omitted as they are not National Rail Train Operating Companies.

ONLINE SYSTEMS (Public facing websites only)

TIS Supplier	Type	Public URLs	In use by TOCs	ASSIST ID	Current Versions	Accreditation Expires
Assertis	WebTIS	TrainGenius.com	Y	106	02.03.02	26/07/17
BusRadar	WebTIS	Busradar.com		376	00.00.00	13/01/19
Eurostar	WebTIS	eurostar.com		199	07.00.03	Not accredited
Expedia	WebTIS	expedia.co.uk		417	01.05.01	13/01/19
Fast Rail Ticketing	WebTIS	LoveRail.com		311	01.02.00	30/07/18
Go Euro	WebTIS	goeuro.co.uk		278	1.1	Not accredited
GTV	WebTIS	Ticketclever.com		421	1.0	09/07/18
Journeycall	WebTIS	twotogether-railcard.co.uk		240	03.02.00	18/02/19
		16-25railcard.co.uk		240	03.02.00	18/02/19
		familyandfriends-railcard.co.uk		240	03.02.00	18/02/19
		network-railcard.co.uk		240	03.02.00	18/02/19
		senior-railcard.co.uk		240	03.02.00	18/02/19
		disabledpersons-railcard.co.uk		240	03.02.00	18/02/19
Loco2	WebTIS	Loco2.com		291	2.0	Not accredited
On Track Retail	WebTIS		Y	315	01.01.10	30/09/18

Rail Delivery Group



TIS Supplier	Type	Public URLs	In use by TOCs	ASSIST ID	Current Versions	Accreditation Expires
OpenRail	WebTIS	takethetrain.co.uk		112	02.00.01	26/03/20
Rail Europe	WebTIS	EURONET - 2 DESKTOP		227	08.02.00	As Evolvi
	WebTIS	EURONET - 2 WEB SERVICES		228	2.0	As Evolvi
	WebTIS	RE4A – WEB SITES		234	14.05.00	As Evolvi
Raileasy	WebTIS	raileasy.co.uk		170	04.00.04	02/10/17
		trainsplit.com and raileasy.trainsplit.com		285	04.00.04	02/10/17
TrainsCanBeCheaper	WebTIS	Trainscanbecheaper.info		438		Not accredited
Trainline	WebTIS	trainline.com	Y	62	02.58.00	23/04/17
		trainline.com	N	62	02.59.00	In Pilot
		trainline.com	N	62	03.00.00	Accreditation In Progress
TravelSupermarket	WebTIS	Travelsupermarket.com		457	02.03.00	26/07/17
Worldline	WebTIS	redspottedhanky.com	Y	16	07.07.00	24/07/19
Vix Technology	WebTIS		Y	73	02.01.03	In pilot

MOBILE APPs (Publicly available apps only)

TIS Supplier	Type	TIS Name	ASSIST ID	App version no	RDG version no	Accreditation Expires
Expedia	Mobile App	Expedia Mobile App	436	8.4	01.00.00	13/01/19
Loco2	Mobile App	Loco2 iOS	412			Not accredited
Loco2	Mobile App	Loco2 Android	449			Not accredited
On Track Retail	Mobile App	Gatwick Express iOS	389		01.01.00	In pilot
	Mobile App	Gatwick Express Android	390		01.01.00	In pilot
	Mobile App	Southern iOS	398			Not accredited
	Mobile App	Southern Android	398			Not accredited
	Mobile App	South Eastern iOS	398			Not accredited
	Mobile App	South Eastern Android	398			Not accredited
	Mobile App	Thameslink iOS	398			Not accredited
	Mobile App	Thameslink Android	398			Not accredited
	Mobile App	London Midland iOS	398			Not accredited
	Mobile App	London Midland Android	398			Not accredited
Trainline	Mobile App	Trainline Mobile App	432		14.00.00	In pilot
	Mobile Web	Cross Country BuyNow mobile website	443		01.00.00	23/04/17
	Mobile Web	Grand Central BuyNow mobile website	426		01.00.00	23/04/17
	Mobile Web	Greater Anglia BuyNow mobile website	425		01.00.00	23/04/17
	Mobile Web	Northern BuyNow mobile website	423		01.00.00	23/04/17
	Mobile Web	Virgin Trains BuyNow mobile website	419		03.01.00	23/04/17
	Mobile Web	ScotRail BuyNow mobile website	450		01.00.00	23/04/17

Rail Delivery Group



TIS Supplier	Type	TIS Name	ASSIST ID	App version no	RDG version no	Accreditation Expires
	Mobile App	TOC Mobile app iOS	340		06.08.00	23/04/17
	Mobile App	TOC Mobile app Android	341		8.00.00	23/04/17
Trainline (Masabi)	Mobile app	TOC Mobile app Virgin Trains iOS	405		01.94.07	23/04/17
	Mobile app	TOC Mobile app Virgin Trains Android	404		01.94.07	23/04/17
	Mobile app	Greater Anglia iOS/Android	340/341		01.97.07	23/04/17
	Mobile app	Arriva Trains Wales iOS/Android	340/341		01.94.08	23/04/17
	Mobile app	Northern iOS/Android	340/341		02.10.03	23/04/17
	Mobile app	Cross Country iOS/Android	340/341		01.94.06	23/04/17
	Mobile app	East Midlands iOS/Android	340/341		01.91.00	23/04/17
Worldline	Mobile App	GWR Mobile app iOS	413		00.00.00	Not accredited
	Mobile App	East Coast Ticket Wallet	335			Not accredited
	Mobile App	Great Western Railway app Android	401			Not accredited
	Mobile App	Hull Trains Mobile app Android	407			Not accredited
	Mobile App	Chiltern Android app	218			Not accredited
	Mobile App	Chiltern iOS app	180			Not accredited
	Mobile App	Great Western Android app	261		01.80.00	19/03/16
	Mobile App	Great Western iOS app	262		01.80.00	19/03/16
	Mobile App	Hull Trains Android app	265		01.80.00	19/03/16
	Mobile App	RedSpottedHanky Android app	219			Not accredited
	Mobile App	TransPennine Android app	249		01.80.00	19/03/16
	Mobile App	Transpennine iOS app	250		01.80.00	19/03/16
	Mobile App	Transpennine Android app	406		02.00.00	07/02/20
	Mobile App	White Label Mobile app	365			Not accredited
	Mobile App	Hull Trains iOS app	266		01.80.00	19/03/16
	Mobile App	RedSpottedHanky iOS app	216			Not accredited

Rail Delivery Group



TIS Supplier	Type	TIS Name	ASSIST ID	App version no	RDG version no	Accreditation Expires
Vix Technology	Mobile App	SWT Android app	375		02.04.06	In pilot
	Mobile App	SWT iOS app	374		02.04.06	In pilot
	Mobile App	VTEC app	369		01.00.00	Not accredited